



DISCRIMINATION IS AGAINST THE LAW

St. Cloud Ear, Nose & Throat Clinic, P.A. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. St. Cloud Ear, Nose & Throat Clinic, P.A. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

St. Cloud Ear, Nose & Throat Clinic, P.A. provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters.
- Upon request, written information in other formats (large print, audio, accessible electronic formats, other formats)

St. Cloud Ear, Nose & Throat Clinic, P.A. provides free language services to people whose primary language is not English, such as:

- Qualified language interpreters.
- Upon request, written information in other formats (large print, audio, accessible electronic formats, other formats)

If you need these services, contact St. Cloud Ear, Nose & Throat Clinic, P.A. Compliance Officer.

Name: Emily Jacobs, Director of Operations
Mailing Address: 1528 Northway Drive St. Cloud, MN 56303
Telephone number: 320-252-0233 Ext 1134
Fax: 320-252-1421
Email: ejacobs@stcloudent.com

If you believe that St. Cloud Ear, Nose & Throat Clinic, P.A. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with St. Cloud Ear, Nose & Throat Clinic, P.A. Compliance Officer. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, St. Cloud Ear, Nose & Throat Clinic, P.A. Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



1. Somali

XUSUUSO: Haddii aad ku hadasho [af Soomaali], adeegyo kaalmo oo dhanka luqadda, oo bilaash ah, ayaad helaysaa. Soo wac [1-320-255-5989](tel:1-320-255-5989) (Qatka Dhegoolayaasha: [1-320-255-5983](tel:1-320-255-5983)).

2. Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al [1-320-255-5989](tel:1-320-255-5989) (TTY: [1-320-255-5983](tel:1-320-255-5983)).

3. Laotian

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທສ [1-320-255-5989](tel:1-320-255-5989) (TTY: [1-320-255-5983](tel:1-320-255-5983)).

4. Oromo

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa [1-320-255-5989](tel:1-320-255-5989) (TTY: [1-320-255-5983](tel:1-320-255-5983)).

5. Nuer

LIN NĚEMĚ: Mij ruaci ke thok naath, tin luak ke ni naath ke kujc thuok, jiök ke kee lora, ka teë ke waneme ke jii. Col [1-320-255-5989](tel:1-320-255-5989) (TTY: [1-320-255-5983](tel:1-320-255-5983)).

6. French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le [1-320-255-5989](tel:1-320-255-5989) (ATS: [1-320-255-5983](tel:1-320-255-5983)).



7. Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số [1-320-255-5989](tel:1-320-255-5989) (TTY: [1-320-255-5983](tel:1-320-255-5983)).

8. Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 [1-320-255-5989](tel:1-320-255-5989) (TTY: [1-320-255-5983](tel:1-320-255-5983))

9. Amharic

ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ [1-320-255-5989](tel:1-320-255-5989) (መስማት ለተሳናቸው: [1-320-255-5983](tel:1-320-255-5983)).

10. Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم [1-320-255-5989](tel:1-320-255-5989) (رقم هاتف الصم والبكم: [1-320-255-5983](tel:1-320-255-5983)).

11. Cambodian

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតល្អ្មុល គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ [1-320-255-5989](tel:1-320-255-5989) (TTY: [1-320-255-5983](tel:1-320-255-5983))។

12. Swahili

KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu [1-320-255-5989](tel:1-320-255-5989) (TTY: [1-320-255-5983](tel:1-320-255-5983)).



13. Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-320-255-5989

(TTY: [1-320-255-5983](tel:1-320-255-5983)) पर कॉल करें।

14. Urdu

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں [5989-255-320-1](tel:5989-255-320-1)

(TTY: [1-320-255-5983](tel:1-320-255-5983)).

15. Thai

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร

[1-320-255-5989](tel:1-320-255-5989) (TTY: [1-320-255-5983](tel:1-320-255-5983)).

16. Karen

[1-320-255-5989](tel:1-320-255-5989) (TTY: [1-320-255-5983](tel:1-320-255-5983)).