

NONDISCRIMINATION NOTICE

Section 1557 of the Affordable Care Act

Discrimination is Against the Law

St. Cloud Ear, Nose & Throat Clinic, P.A. complies with applicable federal civil rights laws and does not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, age, disability, or sex.

Sex discrimination includes, but is not limited to, discrimination based on pregnancy, childbirth, related medical conditions, sexual orientation, gender identity, and sex characteristics.

Aids and Services for Individuals with Disabilities

St. Cloud Ear, Nose & Throat Clinic, P.A. provides free aids and services to people with disabilities to communicate effectively with us, including:

- Qualified sign language interpreters
- Written information in other formats, such as large print, audio, and accessible electronic formats

Language Assistance Services

St. Cloud Ear, Nose & Throat Clinic, P.A. provides free language assistance services to individuals whose primary language is not English, including:

- Qualified language interpreters
- Written information in other languages and formats

How to Request Services

If you need disability-related aids or language assistance services, please contact:

Compliance Officer:

Emily Jacobs, Director of Operations
St. Cloud Ear, Nose & Throat Clinic, P.A.
1528 Northway Drive
St. Cloud, MN 56303

Phone: 320-252-0233 ext. 1134

Fax: 320-252-1421

Email: ejacobs@stcloudent.com

Filing a Grievance

If you believe that St. Cloud Ear, Nose & Throat Clinic, P.A. has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a grievance.

Grievances must be submitted within 180 days of the alleged discrimination.

You may file a grievance:

- In person
- By mail
- By fax
- By email

The Compliance Officer is available to assist you with filing a grievance.

Filing a Civil Rights Complaint with HHS

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights (OCR):

Electronically:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

By Mail:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201

By Phone:

1-800-368-1019
TDD: 1-800-537-7697

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>

Language Assistance Taglines

Somali

XUSUUSO: Haddii aad ku hadasho af-Soomaali, adeegyo kaalmo oo dhanka luqadda ah oo bilaash ah ayaa kuu diyaar ah. Fadlan wac 1-320-255-5989 (TTY: 1-320-255-5983).

Spanish

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-320-255-5989 (TTY: 1-320-255-5983).

Laotian

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາມີໃຫ້ໂດຍບໍ່ເສັຽຄ່າ. ໂທ 1-320-255-5989 (TTY: 1-320-255-5983).

Oromo

XIYYEEFFANNAA: Afaan Oroomiffaa yoo dubbattan, tajaajila gargaarsa afaanii kaffaltii malee ni argamu. Bilbilaa 1-320-255-5989 (TTY: 1-320-255-5983).

Nuer

LII NĚEMĚ: Naath ke thok naath, tin luak ke ni naath ke kuic thuok jiëk ke lorä. Col 1-320-255-5989 (TTY: 1-320-255-5983).

French

ATTENTION : Si vous parlez français, des services d'aide linguistique gratuits sont disponibles. Appelez le 1-320-255-5989 (ATS : 1-320-255-5983).

Vietnamese

CHÚ Ý: Nếu bạn nói tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi 1-320-255-5989 (TTY: 1-320-255-5983).

Chinese (Traditional)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-320-255-5989 (TTY: 1-320-255-5983)。

Amharic

ማስታወሻ: አማርኛ የሚናገሩ ከሆነ፣ የትርጉም እርዳታ በነጻ ይገኛል። 1-320-255-5989 (TTY: 1-320-255-5983) ይደውሉ።

Arabic

ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية متوفرة لك مجانًا. اتصل على 1-320-255-5989 (TTY: 1-320-255-5983).

Cambodian (Khmer)

ប្រយ័ត្ន: ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ សេវាជំនួយផ្នែកភាសាដោយឥតគិតថ្លៃមានសម្រាប់អ្នក។ សូមទូរស័ព្ទ 1-320-255-5989 (TTY: 1-320-255-5983)។

Swahili

KUMBUKA: Ikiwa unazungumza Kiswahili, huduma za lugha bila malipo zinapatikana. Piga simu 1-320-255-5989 (TTY: 1-320-255-5983).

Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएँ उपलब्ध हैं। 1-320-255-5989 (TTY: 1-320-255-5983) पर कॉल करें।

Urdu

خبردار: اگر آپ اردو بولتے ہیں، تو زبان کی مدد کی خدمات مفت دستیاب ہیں۔ کال کریں 1-320-255-5989 (TTY: 1-320-255-5983)۔

Thai

เรียน: หากคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือด้านภาษาได้ฟรี โทร 1-320-255-5989 (TTY: 1-320-255-5983)

Karen

သတိပြုရန်: သင် ကရင်ဘာသာစကား ပြောဆိုပါက ဘာသာပြန်ဝန်ဆောင်မှုများကို အခမဲ့ ရရှိနိုင်ပါသည်။ 1-320-255-5989 (TTY: 1-320-255-5983) သို့ ဖုန်းခေါ်ပါ။

Established: 2010

Last Updated: 2025